



Super Ordinary Lab

2020

Still waiting for disruption: Final report

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STILL WAITING FOR DISRUPTION

Project Evaluation Criteria



Will a proposed initiative, technology or project further a future where people are equitably supported and able to prevent, avert and resolve conflicts fairly?

These project evaluation criteria are linked to the trends and drivers that support A2J Tech. These can be used as part of the assessment of new initiatives to determine whether a new initiative drives toward accessible legal tech.

Trend to Amplify	Project Evaluation Criteria
Better integration with an increasing digital life	Is it built on a widely used or accessible technology or platform? Does it integrate with used-centered devices or platforms?
Increase avenues for digital advocacy and activism	Does it support or enhance equality (addressing demographic-based barriers)? Does it support broader understanding of justice?
Improve portability and mobility Modernize infrastructure	Does it anticipate or plan for future changes in tech usage? Is it multi-platform, open source? Is migration, support, renewal built into the platform? Does it protect privacy?
Support for a more open legal profession Increase tech capacity & comfort	Does it integrate with tools of the profession? Does it reflect rules of professional conduct? Does it facilitate cross profession information sharing (including protection of solicitor-client privilege)?
Reduce in the app divide	Does it use the most accessible, or most adaptable platforms (disability, poverty, literacy, aging)?
Increase digital equity Decrease the IT poverty loop	Does it meet the needs of historically underserved communities? Does it address geographic and technological barriers to access?
Increase access to data	Does it collect data aligned to domestic and international standards? Is there a built-in process for sharing system data without breaching user privacy?