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Transforming university research, teaching, and learning through innovative library services

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Suggested citation:

Patrick, Jill (2006) Transforming university research, teaching, and learning through innovative library services. In: OCAD Faculty Research Event, 17 Mar 2006, Toronto, Canada. (Unpublished) Available at http://openresearch.ocadu.ca/id/eprint/1122/

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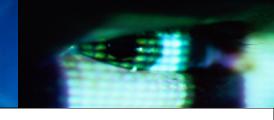
Jill Patrick Director of Library Services Ontario College of Art & Design



Transforming University
Research, Teaching, and
Learning through Innovative
Library Services

OCAD Faculty Research Event March 17, 2006

Key Message



For the researcher Scholars Portal provides a single point of entry into an integrated and interconnecting environment of high quality scholarly resources and sophisticated user focused services that enables:

- rapid access to resources, services and tools
- long term stewardship, archiving and persistence



Ontario Council of University Libraries



- a consortium of the 20 academic libraries in Ontario
- over 315,000 users (faculty, students, staff); from the University of Toronto (55,600) to the University of Ontario Institute of Technology (700)
- over \$250M/year in total expenditures including over \$100M/year in collections



Issues

- rapid and profound shift from paper to digital (scholarly communication & libraries)
- balancing the fundamentals of stewardship, user service & extensive collections
- impermanence of digital resources (archive, migrate, manage, own)
- dependency on a diverse, changing set of vendors (access services, changing marketplace, reliability)
- vision of integrated resources and services



Consortial Purchasing

- the rise of consortial purchasing for digital resources
- Canadian National Site Licensing Project now the Canadian Research Knowledge Network (CRKN)
 - 74 academic libraries
 - \$40M+/year for digital resources
- OCUL Information Resources (OCUL IR); accessed through Scholars Portal
 - \$30M+/year for digital resources



Accessing Research

- STAGE 1: printed books, paper journals: card catalogues, paper abstracting and indexing services; laborious and unresponsive
- STAGE 2: cdroms; online catalogues; online A&I databases; content still paper
- STAGE 3: digital <u>full text</u> resources; many different databases, search interfaces, formats, etc.; <u>content in</u> <u>both electronic and paper form.</u>

Accessing Research

STAGE 4: Digitize all books

Can it be done?

The Million Book Project

- Financed through Carnegie Mellon University,
- goal to digitize a million books by 2005.
- scanning books and indexing their full text with OCR technology.
- create a free-to-read, searchable digital library the approximate size of the combined libraries at Carnegie Mellon University, and one much bigger than the holdings of any high school library.



The Ten Thousand Book Project



- Only 10,566 books have been digitized to-date
- OCAD has 60,000 books
- UofT has <u>9.8 million</u>



Persistence of Print

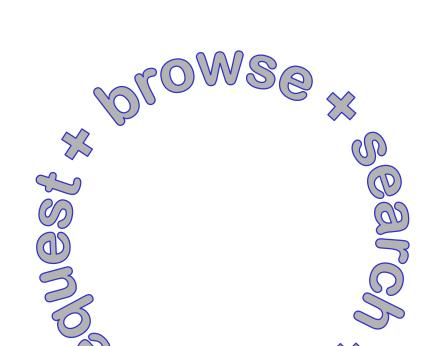
- Print will persist, for the forseeable future, as the foundation of library collections
- And by extension, as the foundation for research, teaching and learning



The Next Stage: Integration

- the holy grail of librarianship is integration: "one place to look and find"
- integration can be achieved through centralization and/or interoperability
- integration supports the development of a coherent network of scholarly communications
- the next stage: Scholars Portal

scholarsportal is ...





Overview of Scholars Portal

- a set of best-of-breed applications tightly-coupled through standards-based linking
- supports search, browse, save, and request services in a simple, intuitive way
- services are presented and delivered through each library's web portal
- infrastructure and content are managed centrally

Scholars Portal Office

- OCUL maintains a full-time staff of 11
- Office at Robarts Library, UofT

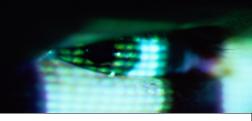


Scholars Portal Staff

- Projects Officer
- Business Development Manager
- Manager, Scholarly Information Resources Project
- RACER Project Manager
- Metadata Librarian
- Systems, Support, Programming & Web Analysts



OCAD'S SHARE OF COSTS



Annual Fees to Participate

(excluding content)

OCUL membership

\$ 1,581

Scholars Portal

\$17,506

CONTENT - CRKN

- ArtStor
- Canada's Heritage (Globe & Mail)
- Early Canadiana Online
- Sage
- Wiley

CONTENT - OCUL

- Access Science
- Avery Index to Architectural Periodicals
- Bibliography of the History of Art
- Encyclopedia Britannica
 Online

- Canadian Periodical Index
- Grove Dictionary of Art
- Johns Hopkins Guide to Literary Theory & Criticism
- Project Muse

CONTENT - AICAD

- Art Museum Image Gallery
- AP MultiMedia Archive
- Art Full text
- Art Retro

- Corbis
- Material ConneXion
- Artbibliographies Modern
- Design & Applied Arts Index

CONTENT - OTHER

- Academic Search Premier
- Choice
- JSTOR Arts & Sciences I, II, III
- Literature Resource Center/MLA

Content Expenditures

Electronic			Print	
2001-02	\$ 19,494	2001-02	\$ 48,099	
2002-03	\$ 21,020	2002-03	\$ 55,164	
2003-04	\$ 64,319	2003-04	\$ 87,282	
2004-05	\$ 97,348	2004-05	\$138,287	
2005-06	\$105,925	2005-06	\$105,925	



Print Use

Loans		Renewals	
2001-02	58,640	2001-02	13,634
2002-3	61,658	2002-03	14,402
2003-04	62,918	2003-04	15,212
2004-05	68,043	2004-05	18,156

Library Facility Use



2001-02 1,384

2002-03 1,485

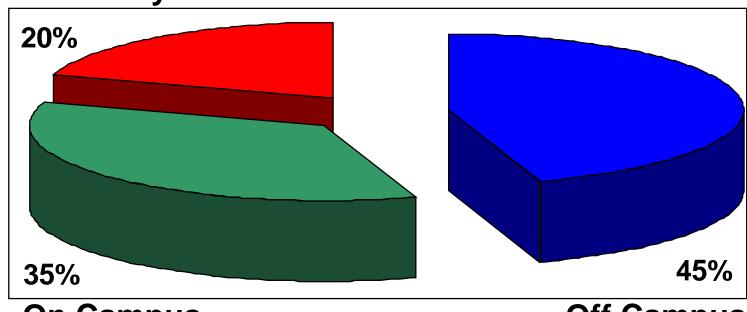
2003-04 1,495

2004-05 1,335

E-Resources - Location of Use





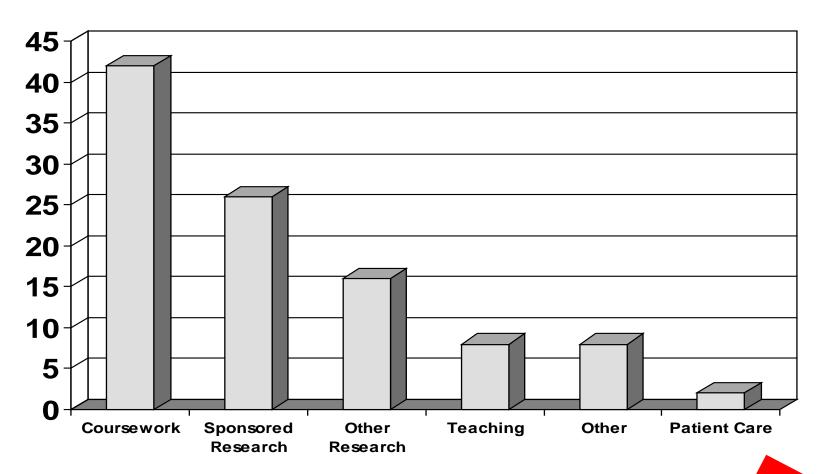


On Campus

Off Campus

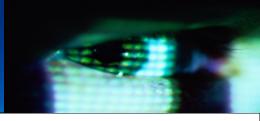


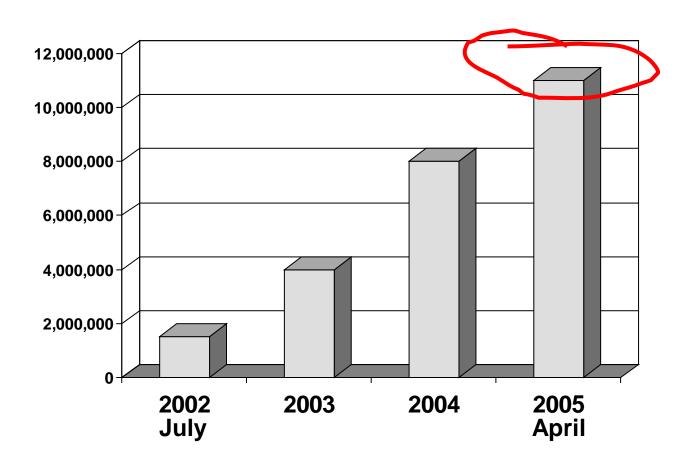
Primary Reasons for Use





Cumulative Downloads





11 million article downloads in less than 3 years

www.scholarsportal.info



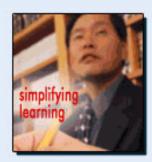
Welcome to Scholars Portal

Text Only Francais

transforming research, teaching and learning









SERVICES

Search (Illumina) | Electronic Journals | RefWorks | RACER (InterLibraryLoan)

INFORMATION

Innovation Activities | Collaborative Work | Services Summaries | News

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Supporting Research



a goal of Scholars Portal ...

Text Only | Français

Scholars Portal provides users with a means to retrieve information in order to



further their research. The use of multiple electronic products, services and the use innovative applications that all seamlessly integrate to support and enhance the work of researchers in the acquisition of knowledge.

Scholars Portal ... supporting research

SERVICES

Search (Illumina) | Electronic Journals | RefWorks | RACER (InterLibraryLoan)

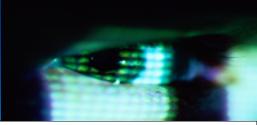
INFORMATION

Innovation Activities | Collaborative Work | Services Summaries | News

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Enhancing Teaching



a goal of Scholars Portal ...

Text Only | Français

Scholars Portal seamlessly integrates several products and services that can



leverage and complement new approaches in teaching development. Through the use of Scholars Portal and its wide array of services, faculty can efficiently provide students with the most relevant and current information.

Scholars Portal ... enhancing teaching

SERVICES

Search (Illumina) | Electronic Journals | RefWorks | RACER (InterLibraryLoan)

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Simplifying Learning

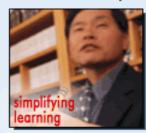
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a goal of Scholars Portal ...

Text Only | Français

Scholars Portal provides students, faculty and researchers with a simple and user-



friendly approach to accessing comprehensive information resources. By providing convenient access to scholarly information of interest to students, faculty and researchers, Scholars Portal is responding to the educational needs of an evolving world.

Scholars Portal ... simplifying learning

SERVICES

Search (Illumina) | Electronic Journals | RefWorks | RACER (InterLibraryLoan)

INFORMATION

Innovation Activities | Collaborative Work | Services Summaries | News

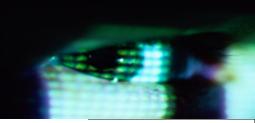
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SIGN UP =
to the scholarsportal list



Advancing Scholarship



Home | About | Services | Information | Staff | Contact Scholars Portal

a goal of Scholars Portal ...

Text Only | Français

Scholars Portal provides researchers with comprehensive access to information that



is credible, dependable and reliable. Through easy to use Scholars Portal interfaces and menus we have integrated several information sources to enhance the overall access to information searching, finding and storage.

Scholars Portal ... advancing scholarship

SERVICES

Search (Illumina) | Electronic Journals | RefWorks | RACER (InterLibraryLoan)

INFORMATION

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SIGN UP <u>=</u> \(\square\)
to the scholarsportal list



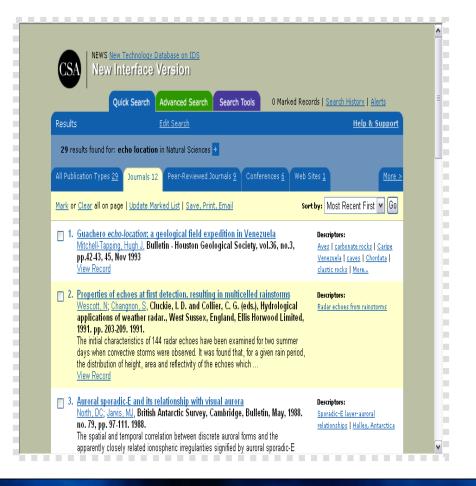
Services - Search

Scholars Portal Search is designed to provide a simple, more user-friendly approach to searching for users while maintaining powerful options for users who require them.

Current search platform is Illumina



Services - Search



Illumina

- single search access to indexes, e-journal metadata, OAI-harvested data
- goal is to provide single search access to 100M+ articles

Services - Search

- Conversion to MultiSearch (CSA) will enable federated searches across multiple databases
- You will be able to personalize search settings, save results, and establish alerts in areas of interest
- OCAD Library plans to migrate from AgentPortal to MultiSearch by May/06
- Goal to provide students with seamless interface to <u>all</u> electronic content (OCUL, CRKN, AICAD & OTHER).



Services - EJournals



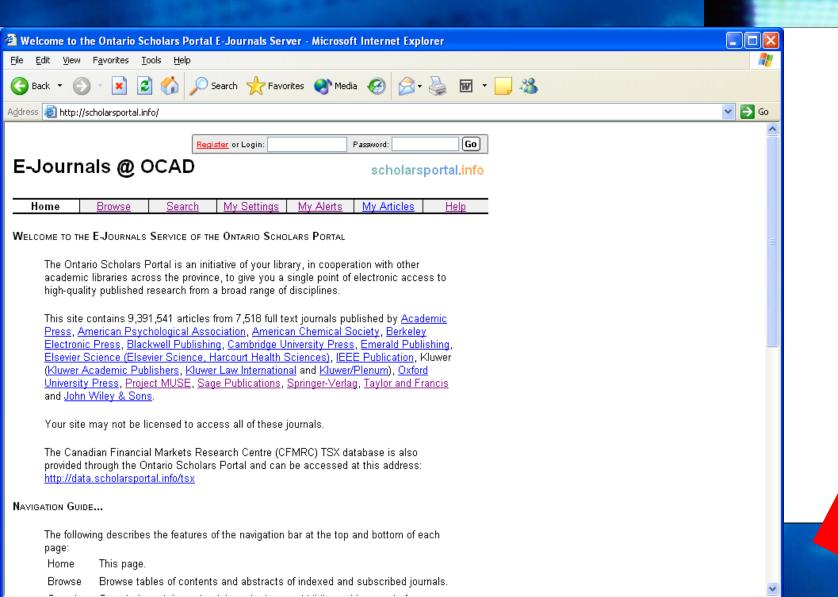
Scholars Portal is a collaborative library initiative, to give you a single point of electronic access to high-quality published research from a broad range of disciplines.

- permanent, digital archive
- 6,000 journals and 7M articles
- over 11M articles downloaded since 2002



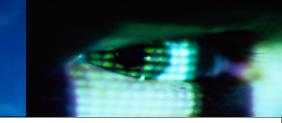
Services - EJournals

Done



Internet

get it! @ scholarsportal

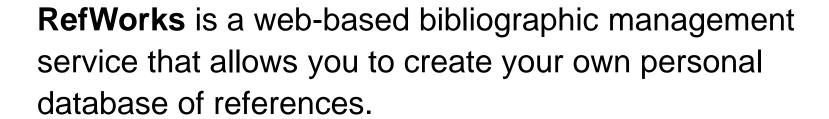


Réseau de bibliothèques Library Network Get it!		t! /A
Title Source	Human body surface area: a theoretical approach European journal of applied physiology [1439–6319] Wang yr: 2004 vol: 91 iss: 4 pg: 425	
Full to	ext available from E-Journals :: Scholars Portal	
► Requ	est document via RACER :: Scholars Portal	
User N Note: `	ame: Password: You have to be a registered RACER VDX user to use this system	
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autho	last name initials r: Wang, Jianfeng ❤ Wang J	
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	A service of the <u>Ontario Scholars Portal</u>	
	@ 2003 SFX by Ex Libris (USA) Inc.	
	<u>CrossRef</u> Enabled	ŀ

SFX

- connects citations to fulltext
- connects to RACER when full-text not available
- offers an "Add to RefWorks" option for all citations
- connects portal resources with external resources

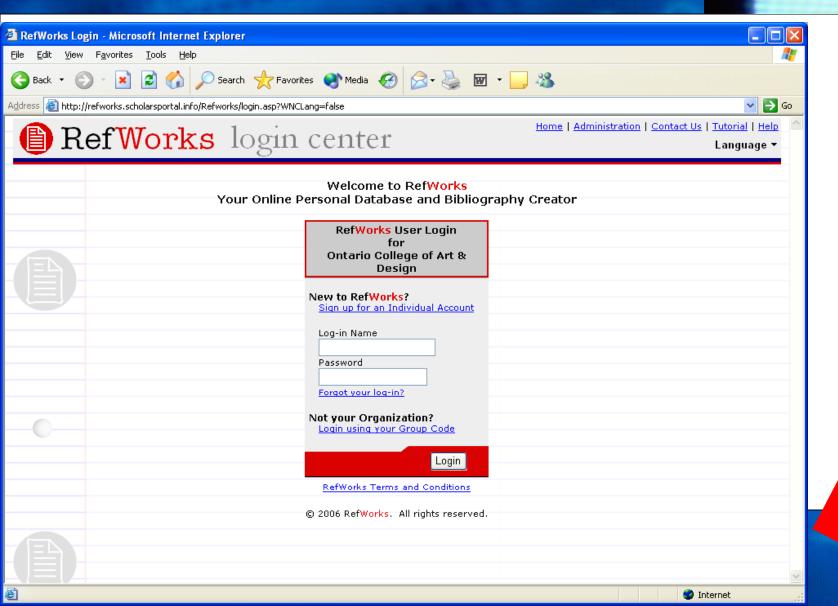
Services - RefWorks



- direct import API
- RefShare: share citation databases
- Write 'n Cite: citation insertion & bibliography



Services - RefWorks





Services - RACER



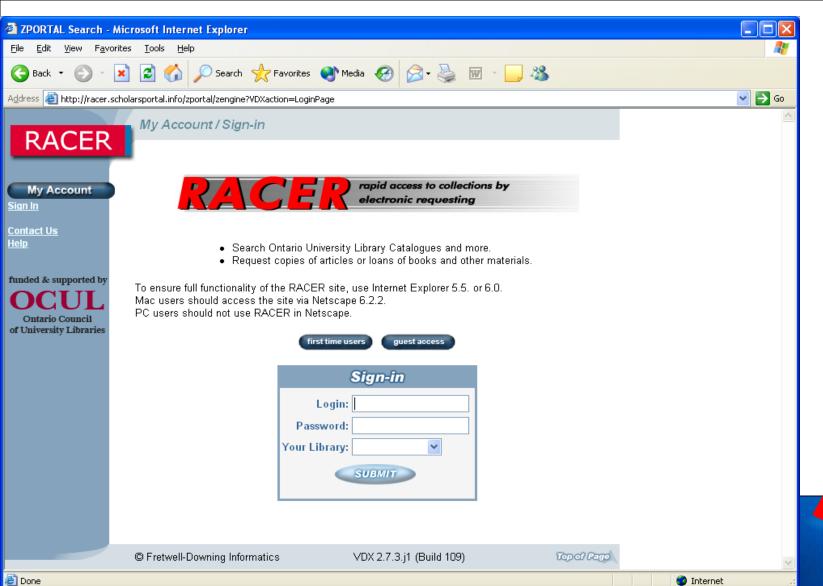
Rapid Access to Collections via Electronic Requesting is currently used by OCUL for Inter Library Loan.

- interlibrary loan and document requesting
- an OCUL library catalogue
- end-user (unmediated) request management
- 1,000,000 requests (March 2005)

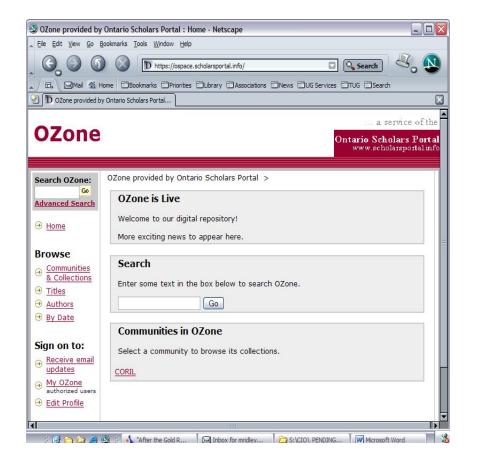


Services - RACER





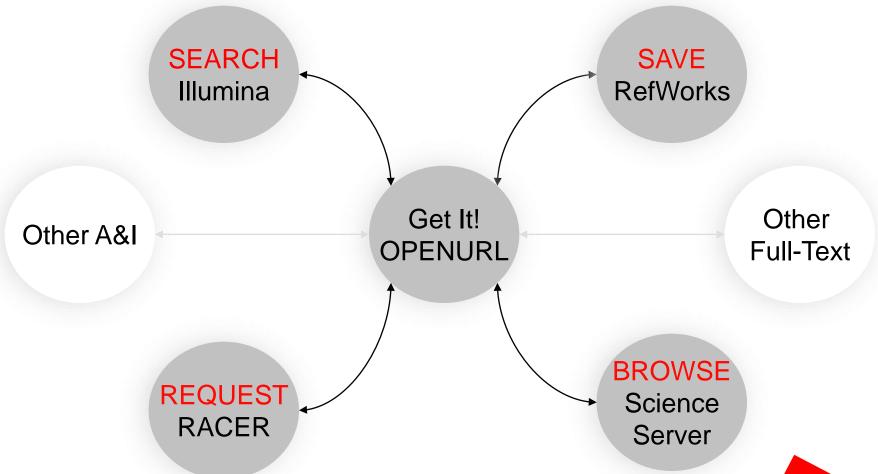
ozone @ scholarsportal



OZone

- Ontario D-Space (MIT) implementation
- an consortial institutional repository; open access
- OAI compliant; metadata harvested
- user contributions; municipal and provincial documents

Scholars Portal Architecture





Funding and Expenditures

- Ontario Innovation Trust (OIT): \$7.6M over 5 years (2001-2005)
- OIT funding ends December 2005
- sustainability budget (2006): \$2.2M/year
- agreement in place on a cost sharing formula

Plans for Content Expansion

CRKN – applying to CFI for \$20million, under Knowledge Management envelope

If successful, CRKN Members to provide \$30million in matching funds

Application deadline: May 31/06



CRKN – CFI Grant Application

Title: Digital Content Infrastructure for the Human and Social Sciences

- Acquire over a 3 year period a critical mass of digital text, data, images, video, and sound content from both Canadian and international publishing sources for Canadian researchers in all disciplines.
- Accelerate transformation from print to a universally accessible digital research environment



OCUL – ORF Application

- OCUL is applying to the Ontario Research Fund (ORF) under its Research Infrastructure Program for matching funding for the CRKN CFI proposal.
- This will significantly reduce OCAD's costs to participate
- OCAD's share would be \$16,743 per year in each of years 2007, 2008 and 2009.

OCUL – ORF Application

Possible scenarios for ORF Application

- Content only. Funding could be applied to new content, existing licenses (e.g. the recent CRKN licenses) or a combination of the two.
- Infrastructure only. Funding could be used to develop Scholars Portal infrastructure to ensure that service remains robust and innovative.
- A combination of content and infrastructure.



Conclusion

For the researcher Scholars Portal provides a single point of entry into an integrated and interconnecting environment of high quality scholarly resources and sophisticated user focused services that enables:

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