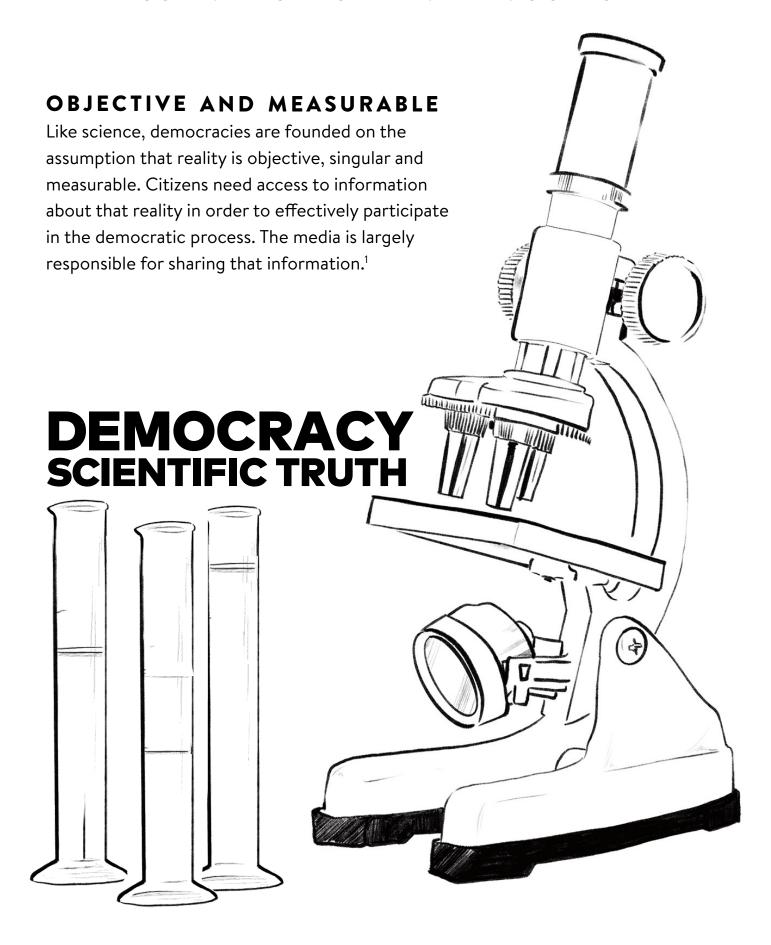
### **EXERCISE BOOK** CAHIER D'EXERCICES

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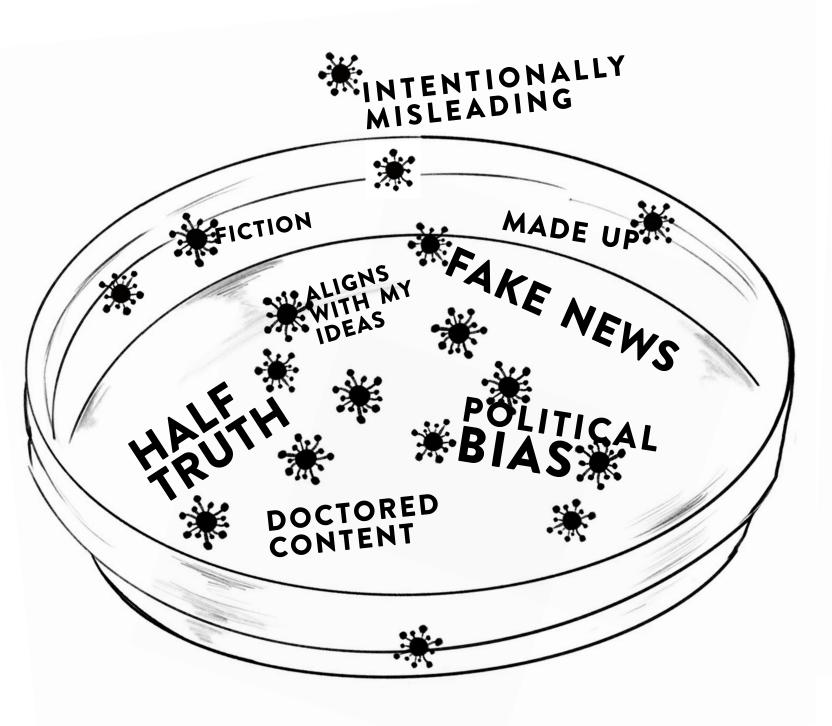


#### SCIENTIFIC TRUTH AND DEMOCRACY



#### THE VIRUS OF FALSE INFORMATION

#### FAKE NEWS AND ITS SPEEDY SPREAD



Today, with widespread use of the Internet both real and false information can travel more rapidly and can reach more people than ever before. False information can spread like a virus, having devastating consequences for democracies, rattling citizen's confidence in their elected leaders and institutions or sowing conflict among citizens.<sup>2</sup>



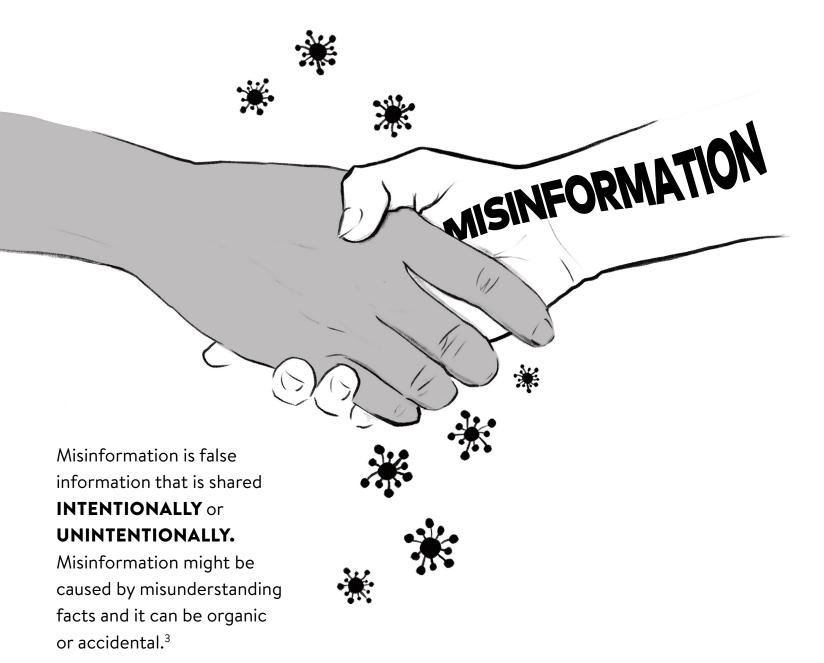
In fact, scientists at the Massachusetts Institute of Technology found that false or misleading news stories reached more people and traveled up to six times faster than real news stories.<sup>2</sup>

#### MISINFORMATION AND UNINTENTIONAL SPREAD

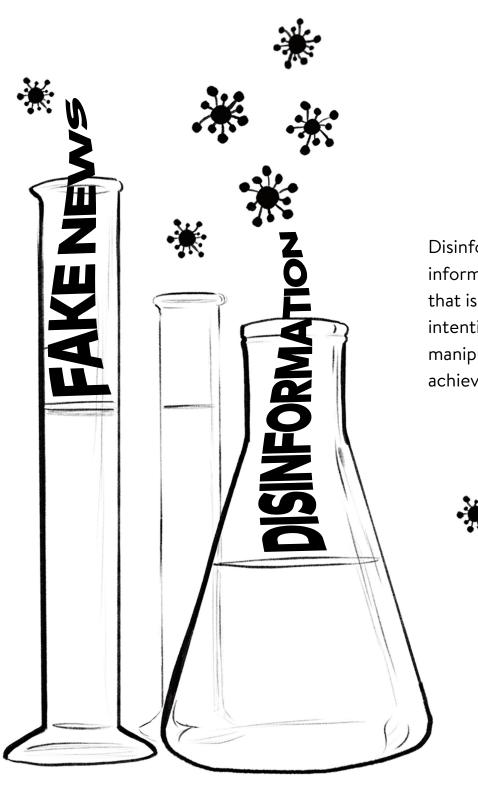


Regardless of whether it is entertaining, outrageous or mundane, false information is dangerous. The two main forms of false information are

MISINFORMATION and DISINFORMATION.



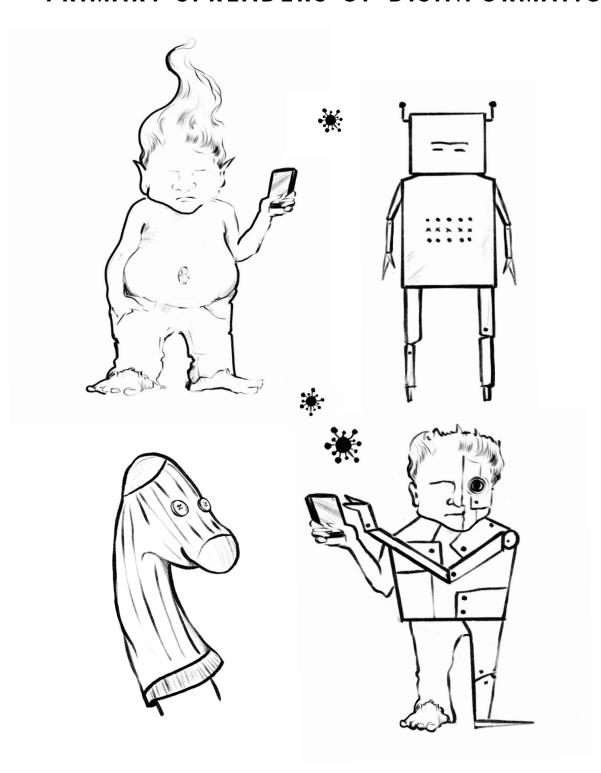
#### DISINFORMATION AND INTENTIONAL SPREAD



Disinformation is false information that is shared that is **DESIGNED** to intentionally mislead and manipulate a population to achieve political objectives.<sup>3</sup>



#### PRIMARY SPREADERS OF DISINFORMATION

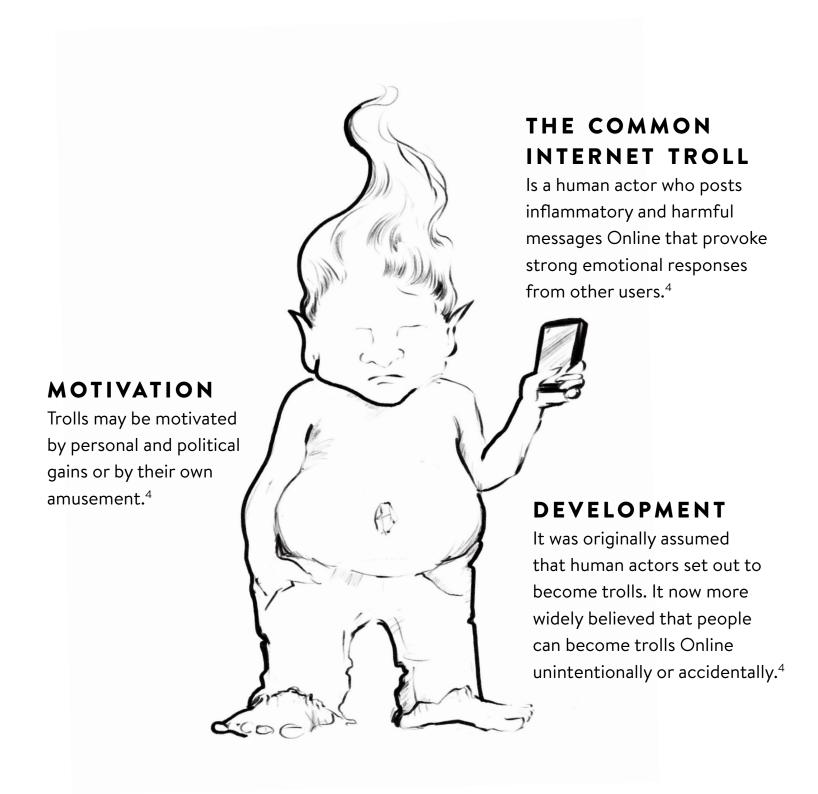


#### SPREADER SPECIES

There are several species of creatures that spread disinformation Online.

The following section outlines the anatomy of these creatures and how you might avoid or combat them, when required.

#### ANATOMY OF A COMMON INTERNET TROLL



#### IF YOU ENCOUNTER AN INTERNET TROLL



## DO NOT FEED THE TROLLS

If you encounter an Internet troll, do not engage. Engaging with trolls can encourage and intensify their bad behaviour.<sup>4</sup>

# AVOID BECOMING A TROLL Studies show that we are less civil on mobile devices, due to the nature and brevity of mobile messaging. We can avoid conflict by practicing 'slow politics' and by not engaging in reactionary political conversations on our phones.<sup>4</sup>

#### ANATOMY OF A COMMON DIGITAL BOT

#### WHAT IS IT

Web robots or bots are software applications that automate or run structurally repetitive tasks Online.<sup>4</sup>



Bots serve several purposes. They can be helpful in automating processes or they can be harmful in posting inflammatory messages acting to suppress certain voices.<sup>4</sup>

#### **POLITICAL BOTS**

In a political context, we think of bots as fake social media accounts that are sometimes automated and sometimes operated in part by a person or organization.<sup>4</sup>

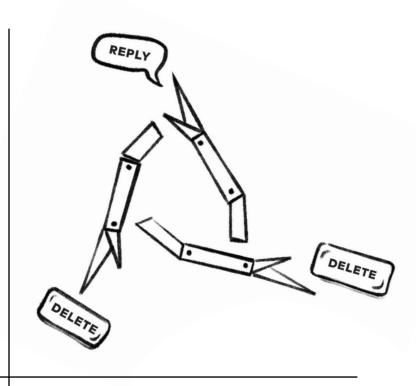


#### ANATOMY OF BOTS - SUBSPECIES

#### E

#### **BOT SUBSPECIES DEFINITIONS**





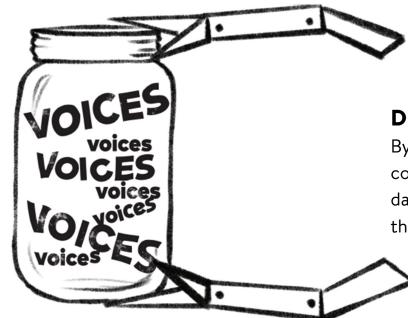




#### SUBSPECIES OF BOTS

Different bots are designed to perform different tasks.

The following section will outline several subspecies of bots as described by researchers Elizabeth Dubois and Fenwick McKelvey.<sup>5</sup>



#### DAMPENING BOTS

By automating aggressive or negative commenting, bots can be used to dampen or suppress certain voices in the political sphere.<sup>4</sup>



#### TRANSPARENCY BOTS

Bots can be used by organizations to hold government accountable or to generate useful information Online.<sup>4</sup>



#### 1 IN 5 TWEETS A BOT

In a study of election related tweets in September and October of 2016, the University of Southern California found that 1 out of 5 were sent by bots.<sup>2</sup>

#### **BOT SUBSPECIES DEFINITIONS**

# Political actors and organizations may use bots in this context to help control the types of messages that appear on

#### **AMPLIFYING BOTS**

**BOT SERVANTS** 

their accounts.4

Bots can be used to reply or delete

information on existing accounts.

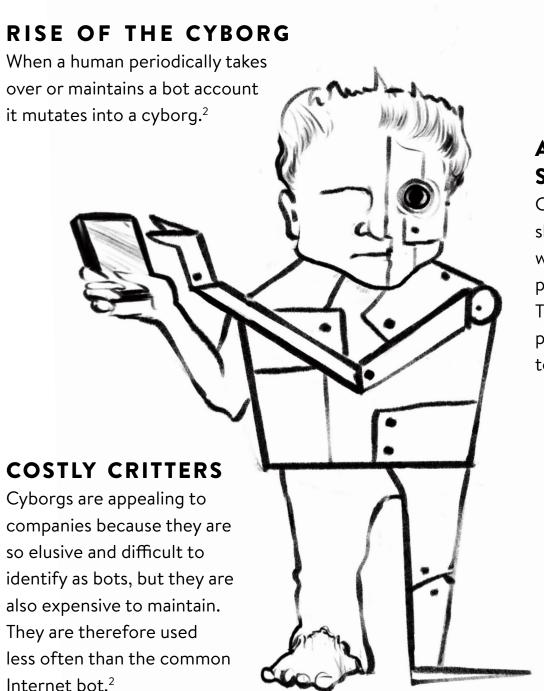
Through actions like sharing or automatically reposting certain content or messages, bots can be used to amplify certain voices or agendas.4



#### TRAFFIC BOTS

A 2018 study by The Pew Research Centre found that bots may generate up to twothirds of all tweets that redirect traffic to popular web pages.<sup>2</sup>

#### ANATOMY OF AN INTERNET CYBORG



#### A UNIQUE **SPECIES**

Cyborgs merge the soft skills of human actors with a bot's impressive production capacity. This can make cyborgs particularly difficult to catch.<sup>2</sup>

#### ANATOMY OF A SOCK PUPPET

#### **ORIGINS**

Sock puppets are impostor accounts. An important component of the sock puppet account is that it remains

# A PUPPET NAMED PIERRE

Sock puppets are highly focused on maintaining their anonymity, but some sock puppets have been revealed to the great surprise of the public. For example, Sen. Mitt Romney was revealed to have been operating a sock puppet account called 'Pierre Delecto', who defended Romney when he faced criticism.<sup>2</sup>

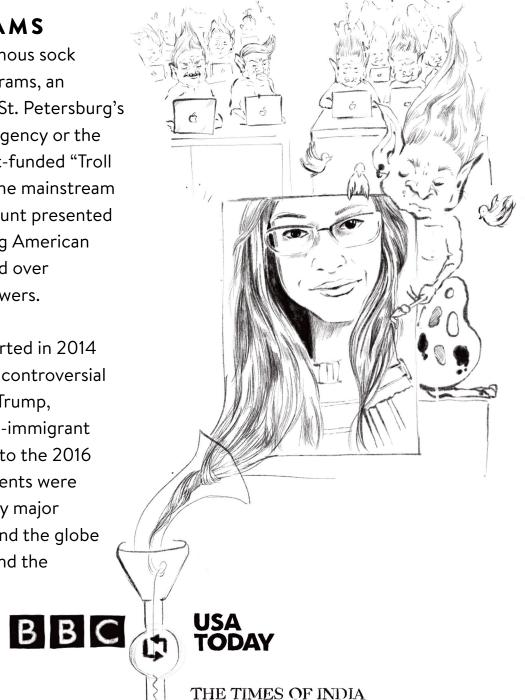


#### ANATOMY OF A VERY FAMOUS SOCK PUPPET

#### JENNA ABRAMS

One of the most famous sock puppets is Jenna Abrams, an account created by St. Petersburg's Internet Research Agency or the Russian government-funded "Troll Farm" that tricked the mainstream media. Abrams account presented the image of a young American women, and amassed over 70 000 twitter followers.

The account was started in 2014 and began tweeting controversial content promoting Trump, xenophobic and anti-immigrant views in the lead up to the 2016 election. Her comments were featured in stories by major news networks around the globe including the BBC and the New York Times.<sup>7</sup>

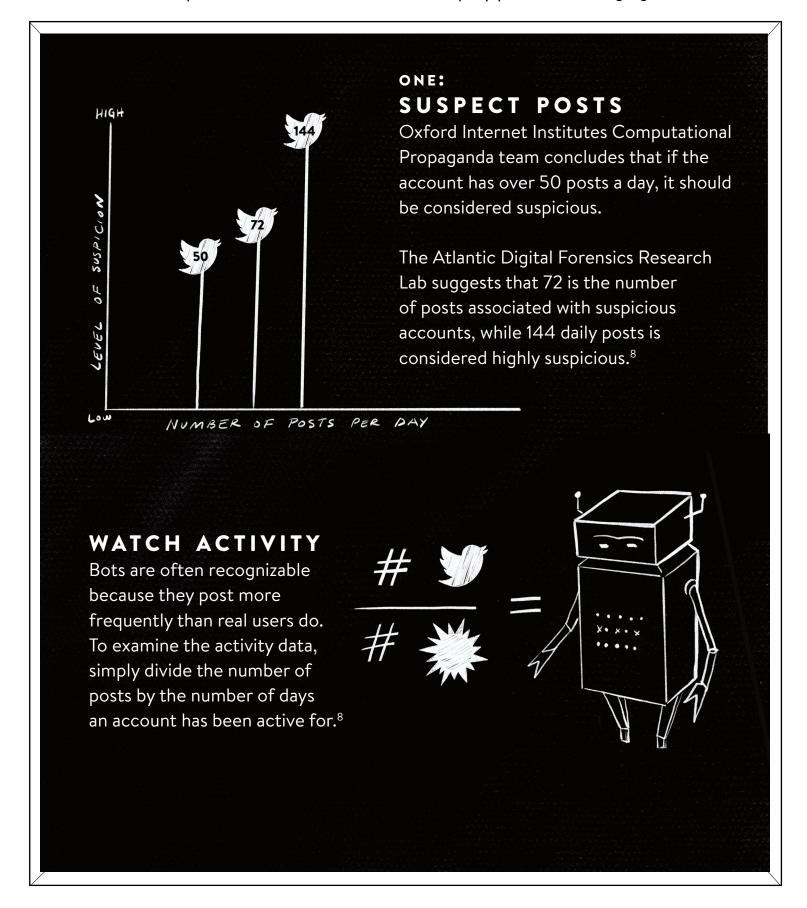


CLOSELY RELATED SPECIES: CATFISH + ASTROTURFERS

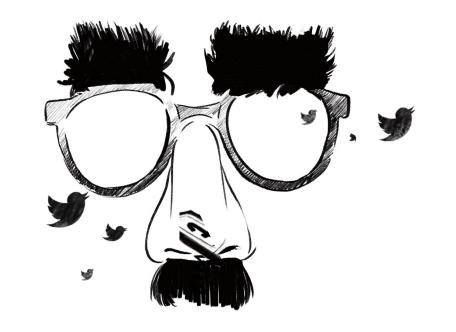
These terms are also used to describe fake personas and social media accounts.<sup>6</sup>

#### FIVE BOT SPOTTING FORMULAS

There are many types of bots, but here are some tips on how to identify the type of bots that pose as human actors and that amplify political messaging.8



#### FIVE BOT SPOTTING FORMULAS



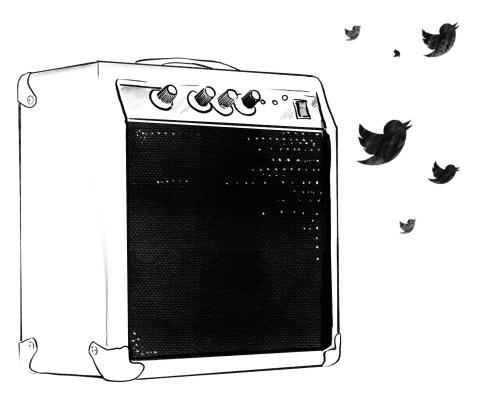
# TWO: ACCOUNT ANONYMITY

Very little personal information or generic avatar images on an account may indicate that it belongs to a bot.<sup>8</sup>

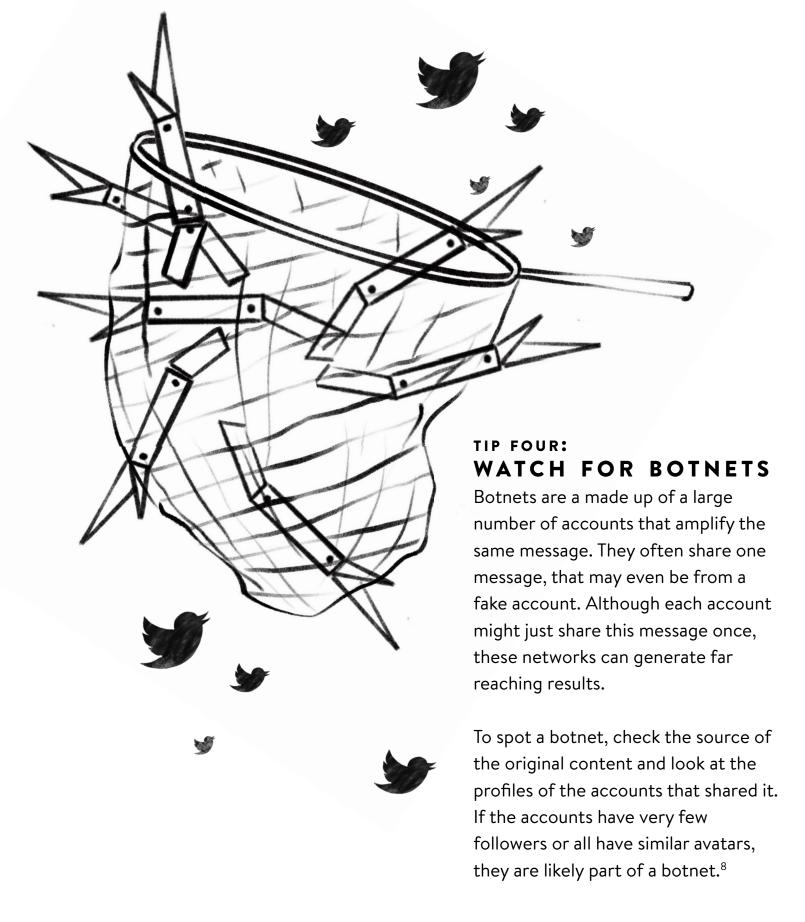
# THREE: ACCOUNT AMPLIFICATION

Another sign of a bot account is when the account shares mainly quotes or retweets. In other words, it has very little original content.

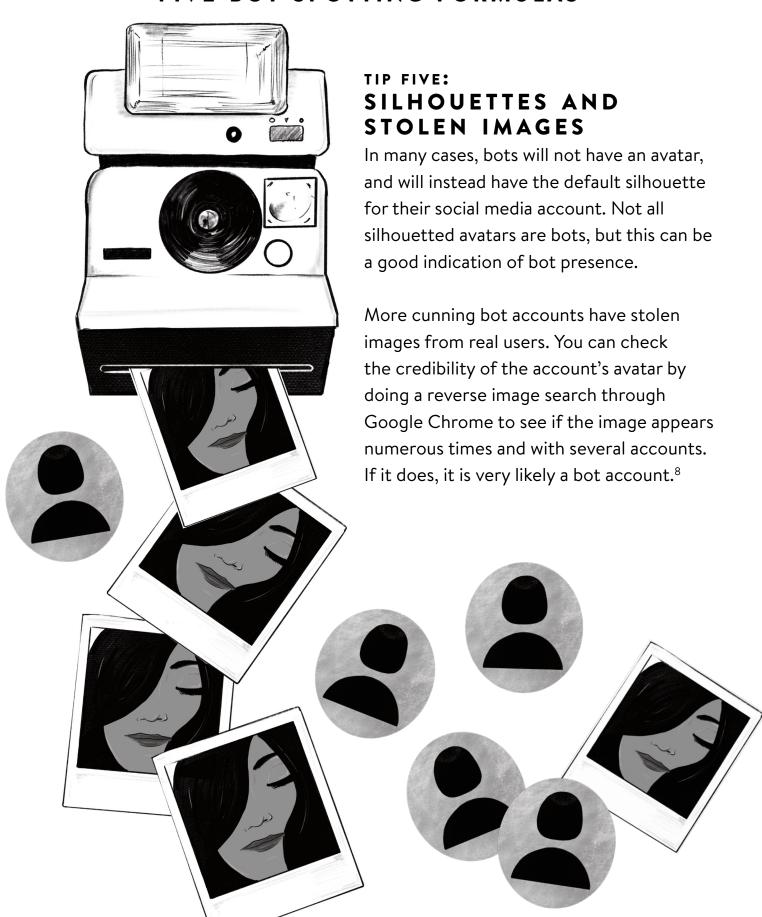
Professional tools known as machine scans can be used to analyze the content of a user's tweets, but you can also review an account's "tweets and replies" tab take a look at the content of a user's recent posts. Experts suggest looking at trends across an account's last 200 posts to determine how often the account shares original content.8



#### FIVE BOT SPOTTING FORMULAS



#### FIVE BOT SPOTTING FORMULAS



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